

From: [East Customer Care Cases Queue](#)
To: [REDACTED]
Cc: board@empireco.ca; investor.relations@empireco.ca; [REDACTED]
Subject: RE: FR EXT --- Please consider a better wage for Pete's workers [ref:!00D1U012jGb.!5008Z02IfdQb:ref]
Date: November 28, 2023 3:36:57 PM

Good Day [REDACTED],

Thank you for contacting Sobeys Customer Care.

Feedback is an essential aspect of our business, and we are grateful that you have reached to express your concern about the ongoing strike at Pete's Fruitique.

We are disappointed both by the decision SEIU Local 2 has made to cancel our scheduled conciliation meetings, and by our teammates' decision to strike. We believe we could have reached an agreement that is fair and competitive, and it is unfortunate we were not able to reach a deal.

Pete's Fruitique Halifax will not open as of Saturday, November 18 as teammates have voted in favour of strike action. We are hoping for a swift resolution. Our labour team is willing to get back to the table with the union as soon as the union leadership is ready.

Kindest Regards,
Veronica
Customer Care Representative
customer.service@sobeys.com
1-866-948-0196